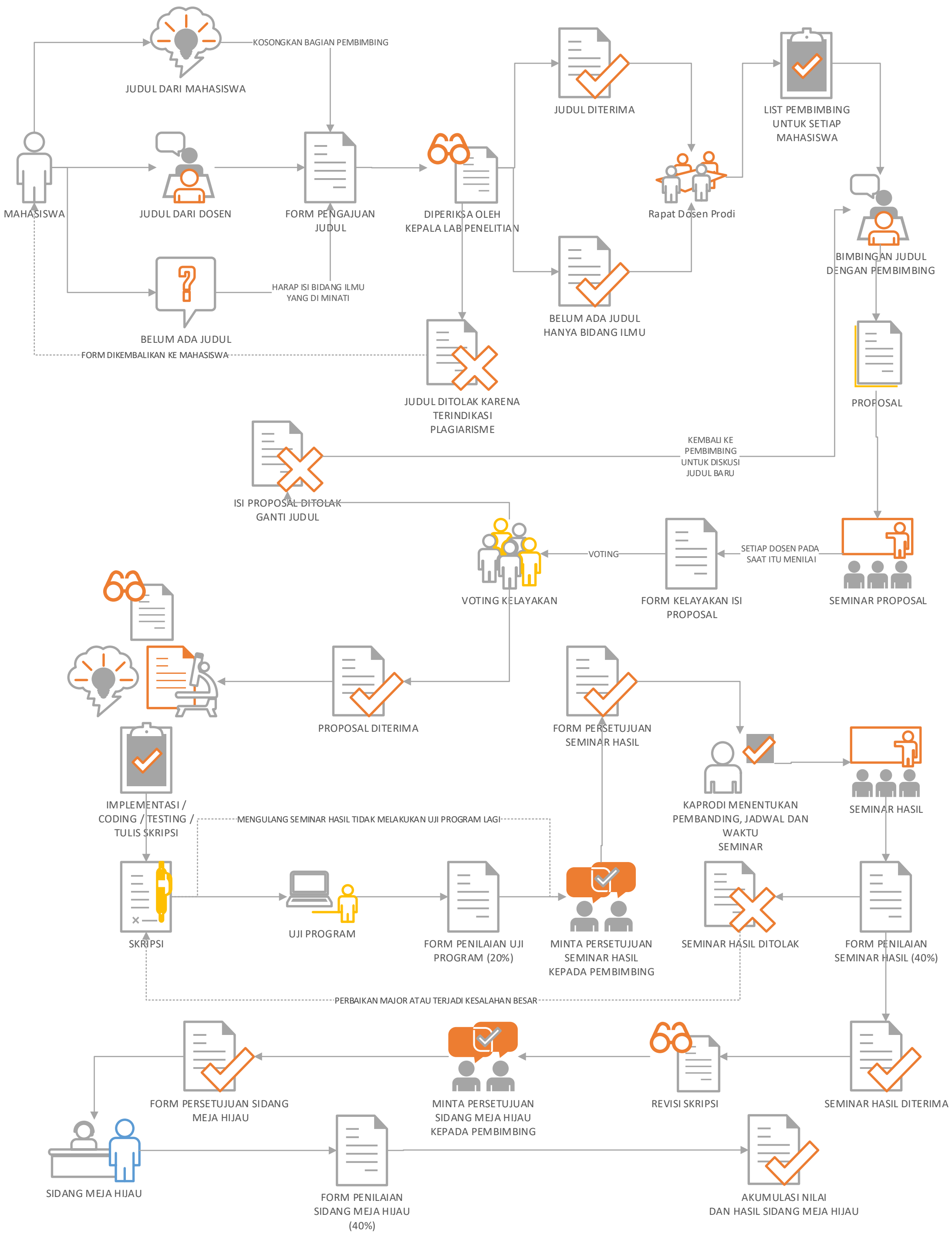WORK FLOW SKRIPSI 2017